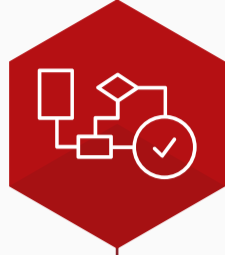


ORGANIZATION & PROCESSES



PROCESS MANAGEMENT

We support our customers in their management process, coherent with each company culture and level of maturity, with a pragmatic approach that aims at sustainability and alignment with business priorities.

OVERVIEW

We carry out different levels of successful project initiatives: from the business model setup **Process Management**, up to individual initiatives **reengineering of processes** optimization using **specific methodologies** (Eg. **Lean Six Sigma**).

KEY BENEFITS

We chase realistic goals knowing that process management takes medium to long-term planning.

We use **BPM innovative tools**, producing integrated deliverables with business applications, easy to access and **time-maintainable in collaborative long-term perspective**.

SERVICE KEYWORDS

#BPMN2.0 #BPR #BUSINESSPROCESS #LEANSIXSIGMA



ADVANCED END-USER TRAINING

We meet our customers training needs, provided by consulting approach added value, giving an integrated vision of organization, processes and systems, with advanced methods and tools.

OVERVIEW

We determine training needs, define the **strategy, plan training, provide** and **evaluate training effectiveness**.

We also **provide "on catalog" training on specific contents** in which we have a long experience, for example: Policy, Program & Project Management, IT Service Management, IT Governance, CFO Services.

KEY BENEFITS

We manage **E2E training** as sole partner interfacing with all stakeholders.

We design training **strategies tailored around context** environment and ongoing projects.

Advanced e-learning tools use.

We have **proven classroom experienced tutors** with acquired skills of project management consulting.

SERVICE KEYWORDS

#LEARNING #TRAINING #TUTORIAL #MULTICHANNEL #MOBILETRAINING



CHANGE MANAGEMENT

To be successful in the medium to long term, companies must continuously reconsider their business model, strategies, organizational structure, processes and information systems support. We guide our clients in managing these changes.

OVERVIEW

We execute **wide-ranging change programs**, providing qualified resources in integrated management system combined in all related business components: from **process review, training, communication strategy**.

We support specific initiatives, maintaining an overall effectiveness and project synergies.

KEY BENEFITS

Our approach involves a **careful assessment of change impact** - such as a new information system or a regulatory upgrade - starting from the ongoing maturity level.

We aim at people who constitute the **key success factor**, level of engagement, including innovative approach such as **Gamification**.

SERVICE KEYWORDS:

#PEOPLEENGAGEMENT #ENTERPRISEGAMIFICATION #LEADINGCHANGE

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